

# Volunteering FAQs



**I'd like to volunteer but I'm nervous?** That's totally understandable as it can be a worry when trying out something new. The whole charity is run by volunteers who do so because they believe in the cause. We have a range of opportunities to suit everyone. There is no obligation as we are always happy to chat. You won't be expected to do any task without the appropriate training and support.

**What happens after I get in touch?** You will be asked for your details and what you are interested in. A mutual time will be arranged for an informal chat and to discuss the next steps.

**What if I change my mind?** That's fine! Life sometimes gets in the way. If your circumstances do change, please let us know. Then we can make other arrangements and don't contact you unnecessarily.

**I'm not sure how much time I can spare?** Absolutely not a problem, we all have different commitments. No matter if it is a couple of hours a month or a day a week, let's discuss this. We will do our best to find a suitable role for you.

**Do you reimburse expenses?** We can reimburse some travel costs in line with our Volunteer Expense policy.

**What if I have restrictions, or health requirements?** Please let us know if there are any health conditions or additional needs that could impact your volunteering. This will allow us to support you to be able to carry out your role.

**What if I live outside of Huntingdonshire and want to volunteer?** We are more than happy if you want to support us and live outside our area of delivery. We have opportunities for you to get involved from a distance. It must be understood that our services are only delivered to people using Huntingdonshire, UK doctors' surgeries.

**Can I apply for more than one role?** Yes, you can apply for multiple roles and take part in different types of volunteering e.g. volunteer giving legal advice and volunteer as a fundraiser.

**Can I choose what area I volunteer in?** Yes, we have many opportunities across Huntingdonshire, from home, your local community, at our events and many other options.

**Can I choose my role?** We have many roles available which can be found on our website [www.hccn.org.uk/volunteering](http://www.hccn.org.uk/volunteering). If you have a specific area or role that you would be interested in that isn't advertised, just let us know as it may be something we haven't considered.

**If I start doing something and don't like it, can I change roles?** Of course, if you want to try something different then let us know and we can discuss other suitable roles that may be available.

**Can I volunteer with a friend?** Yes, the more the merrier. That is provided that there is a role available for you both to do at the same time as each other.

**I've been in touch but haven't heard anything since?** We would hope that you would have heard back from your initial enquiry quickly. If you are waiting as you haven't heard anything after 3 working days, please do get back in touch by emailing us at [jan@hccnthecharity.org](mailto:jan@hccnthecharity.org). We do value all our volunteers and want to discuss your enquiry with you.

**What if I need to know something else?** If we haven't covered what you'd like to know, please email us at [jan@hccnthecharity.org](mailto:jan@hccnthecharity.org).